



# Pediatric Interactions

Helping children better communicate

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## No Show/Cancellation Policy

Our motivation is to help the children in need of our services. Your child's progress in treatment begins with the consistency of sessions. It is understood that a family may need to occasionally cancel treatment sessions; however, advanced notice is appreciated. Prior notice of cancellation allows us to find a time to reschedule your child so that they aren't missing a session and also place another child in that appointment spot who otherwise would not receive services that week.

As a courtesy, and to help patients remember their scheduled appointments, Pediatric Interactions sends text message and email reminders in advance of the appointment time. If your schedule changes and you cannot keep your appointment, please contact us so we may reschedule you and accommodate those patients who are waiting for an appointment. As a courtesy to our office as well as to those patients who are waiting to schedule, please give us at least 24 hours notice. If you do not cancel or reschedule your appointment with at least 24 hours notice, we may assess a **\$45** "no-show" service charge to your account. This "no-show charge" is not reimbursable by your insurance company. You will be billed directly for it. After **THREE** no-shows to your appointment, our practice may decide to terminate its relationship with you.

I understand the "no-show" policy of Pediatric Interactions. I understand that I must cancel or reschedule any appointment at least 24 hours in advance in order to avoid a potential no-show charge to my account.

Child's Name: \_\_\_\_\_

Parent's Name: \_\_\_\_\_

Date: \_\_\_\_\_